



UKTELEVISION.TV VPN INSTALLATION GUIDE FOR MAC OSX

The following document will guide you through the setup and login procedure to use the Tunnelblick VPN client to login to the uktelevision.tv service using Mac OSX.

CONNECTING TO THE UKTELEVISION VPN SERVICE FROM MAC OSX MACHINE

To connect to uktelevision.tv VPN service from a MacOSX client computer, you first need to follow these steps:

The following will take you through the setup procedure step by step:

1. Go to http://www.uktelevision.tv/vpn_login.asp and sign up for a free account.
2. A confirmation email will be sent to your email address. You need to click the link in this mail to confirm your account and activate your 2 day FREE trial.
3. When clicked, the link will return you to the uktelevision.tv VPN login page. On the left hand side of this page you will see this list of links. Click the Mac link on the second one entitled:

Download Software and Drivers for your Operating System
Windows – **Mac** – Linux

(Alternatively you can download Tunnelblick client from
http://www.uktelevision.tv/vpn_documents.asp

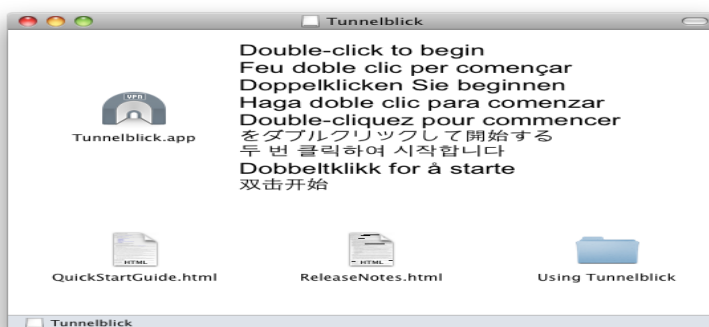
4. Now click on the Tunnelblick for Mac OSX link to download the install .dmg

Please note – For Mac connections to uktelevision.tv VPN service, you are also required to download a personalised configuration file from the uktelevision.tv VPN Download server.

See the ‘Downloading and Placing client.ovpn config file’ section of this document before running Tunnelblick application.

INSTALLING TUNNELBLICK

- a) Run the downloaded Tunnelblick.dmg
You will see the following page:



- b) Double click the Tunnelblick.app icon on the left.

(You will at this point be asked to enter the OSX user password. This is because Tunnelblick must have root privileges to run, as it modifies network settings as part of connecting to the VPN.)

c) The following will pop up:



Click Install to continue.

d) Once the install is complete, you will see the following



Do not click Launch at this point, as you need to place your configuration file before continuing.
Press Quit.

DOWNLOADING AND PLACING CLIENT.OVPN CONFIG FILE

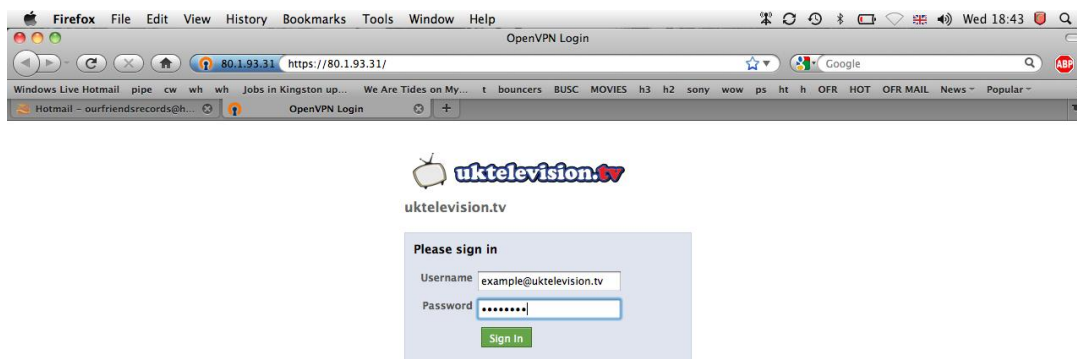
1. Next you need to login to the uktelevision.tv VPN Downloads Server, using your email address and password, and download the client config file called "client.ovpn"

Uktelevision.tv VPN Download Server:

<https://80.1.93.31/>

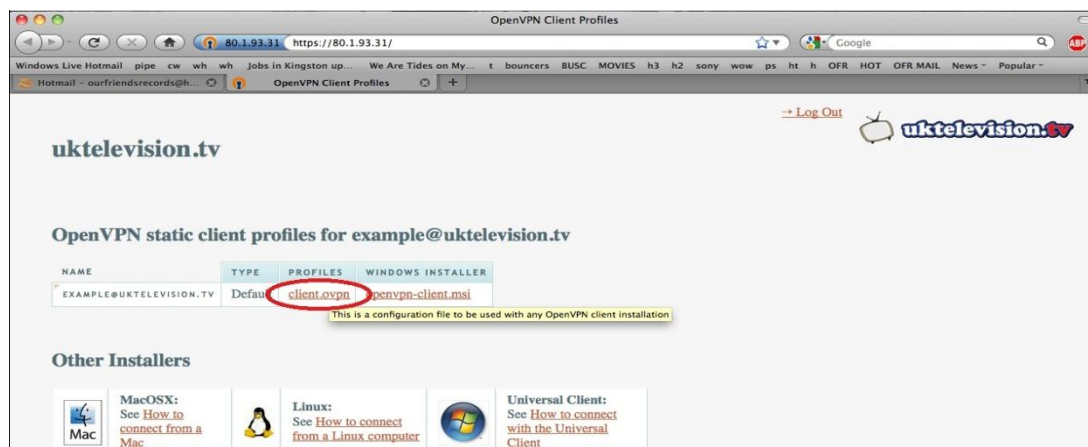


a) You will see the following page:



Enter the login details you used to create your uktelevision.tv VPN account.

b) Once logged in you will see this page:



Click client.ovpn to download, as circled above.

- c) Open 'Finder' and go to the ~/Library/Application Support/Tunnelblick/Configurations folder
- d) Drag and drop the downloaded client.ovpn into the Configurations folder.

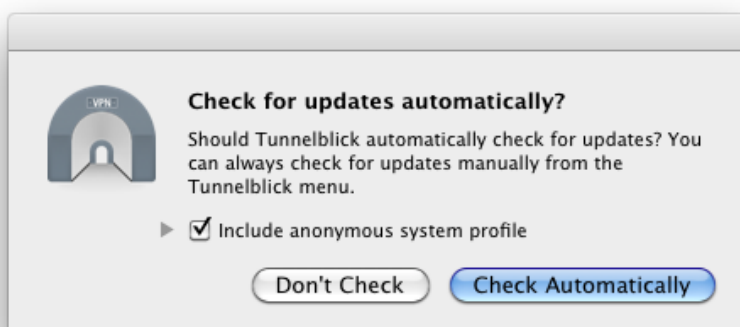
Congratulations, you are now ready to run Tunnelblick and connect to the uktelevision.tv VPN service.

- a) Click on the Tunnelblick icon in the OSX applications list.

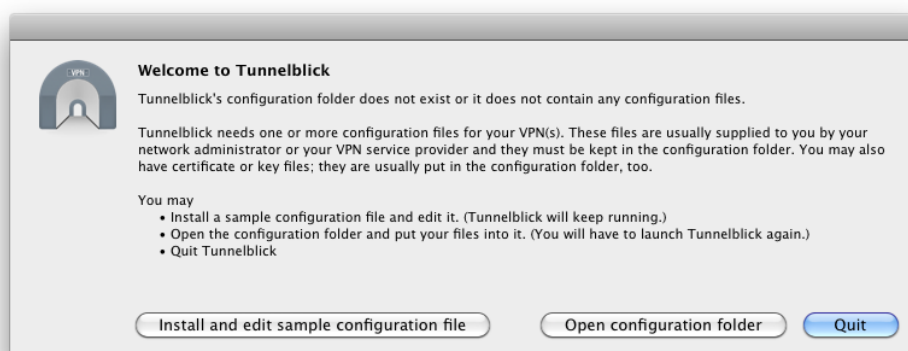
The first time a new installation of Tunnelblick is run on a computer and after a reinstall, upgrade, or downgrade, it will ask you to enter the OSX username and password.

This is because Tunnelblick must have root privileges to run, as it modifies network settings as part of connecting to the VPN.

- b) Enter Mac OSX username and password and click OK.
c) Next you will see this screen:



- d) Click 'Don't Check'. This is because uktelevision.tv cannot guarantee that future Tunnelblick updates will automatically work with our service.
Check the uktelevision.tv VPN FAQs to see which of the latest Tunnelblick versions has been checked and guaranteed to work with our service.
- e) If you have not placed your 'client.ovpn' file correctly in the configurations directory (as below) you will see the following screen:



If you see this screen you must copy the 'client.ovpn' config file you downloaded from the uktelevision.tv VPN Downloads server into the Configurations folder.

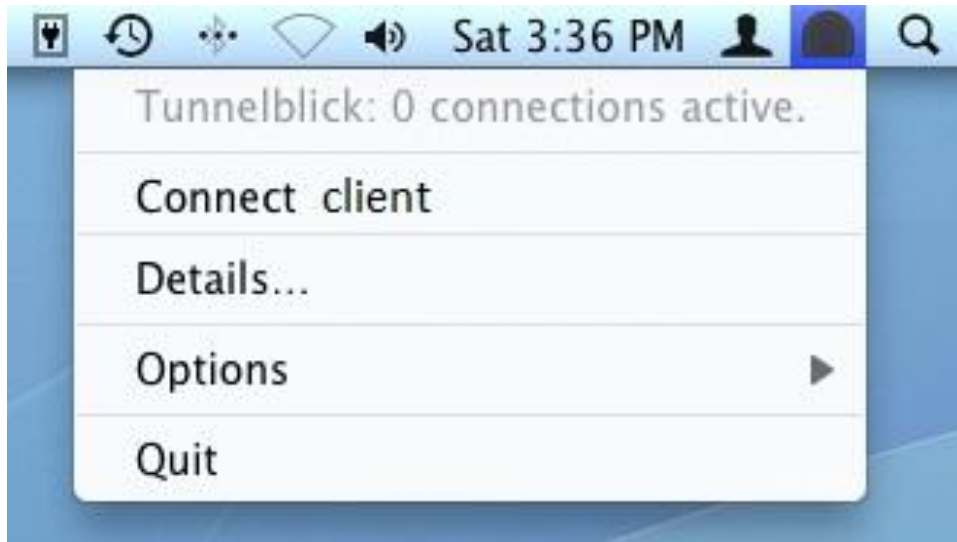
You can open this folder by clicking the 'Open configuration folder' button.

Alternatively – use finder and find the following location:

~/Library/Application Support/Tunnelblick/Configurations

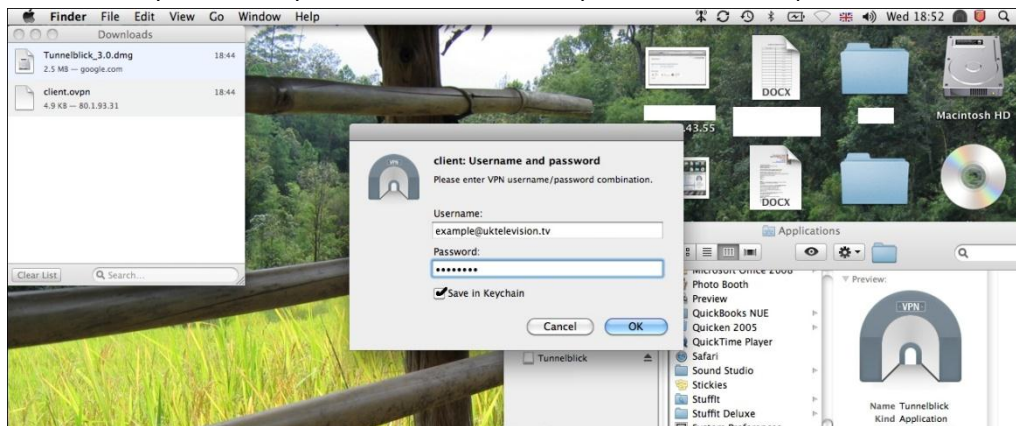
Once you have copied the 'client.ovpn' file to the Configurations directory you will need to restart Tunnelblick.

- f) Once the 'client.ovpn' config file is correctly placed and Tunnelblick is running, the Tunnel icon will appear in the top right tray next to Airport.
- g) Click the Tunnel icon, you will see the following:



- h) Click 'Connect client'
- i) Tunnelblick will now connect to the uktelevision.tv service

The first time you connect you will be asked to enter your username and password:



Enter your uktelevision.tv VPN login details here and tick the 'Save in Keychain' box, then click OK.

Tunnelblick will now connect to the VPN service; this may take a minute or two.

- j) Once connected the Tunnel icon will become transparent, like this:



- k) You are now connected to the uktelevision.tv VPN service.



Go to http://www.uktelevision.tv/vpn_channelselect.asp to see a range of the UK based television now available to you.

- l) To disconnect fully from the service you must click on the Tunnel icon and click Disconnect. Then Exit Tunnelblick.

If you are encountering any difficulties connecting to the uktelevision.tv VPN service please feel free email info@uktelevision.tv for further assistance.